

BLENDED LEARNING BEST PRACTICES

Hygiene and Public Health toward 2020	
April-October 2019	Local Health Unit of Bologna
Element	Guiding questions
Type of document	Information sheet
Publisher	Local Health Unit of Bologna (USL)
Target audience	Health care workers of UOS - Unità Operative Semplici (Simple Operating Units)
Field	Vocational training
Location /geographical coverage	City: Bologna (Sala PT via Gramsci 12) Region: Emilia-Romagna Country: Italy
Introduction	The reorganisation of Public Health services, carried out in December 2017, created the need to share opinions and discuss on topics and operating procedures adopted in the several health centres of the Emilia Romagna region. Timeframe: April – October 2020
Stakeholders and Partners	Target group: Health care workers of UOS - Unità Operative Semplici (Simple Operating Units) Stakeholders: <ul style="list-style-type: none"> • Department of Hygiene and Public Health • Local Health Unit of Bologna
Financing Body	Regional Health Service (Emilia Romagna, Italy)
Context	This blended course has been created in response to the need to univocally operate in the regional territory. Health care workers had the necessity to adopt operational strategies that were as homogenous as possible.
The main objectives	- Sharing documents and tools that were useful to care workers operating in different health companies of the region. - Make surveillance and control activities more uniform on the whole regional territory.
The description of the practice	15 hours of frontal lessons + 15 hours of online lessons Programme of the course:

	<p>4 April 2019 (h 9-12 + 3 hours of online lessons: regulation and technical standards) SANITARY INCONVENIENCES Speakers: Domenico Vinciguerra and Gabriele Bicego EVALUATION OF CHIMNEYS' DECLARATIONS - PRESENTATION OF CASES</p> <p>9 May 2019 (h 9-12 + 3 hours of online lessons: regulation and answers to most frequent questions) AESTHETIC Speakers: Domenico Vinciguerra and Daniela Bulgarelli EVALUATION OF DECLARATIONS OF ELECTRICAL INSTALLATIONS AND AESTHETIC MEDICAL EQUIPMENT</p> <p>6 June 2019 (h 9-12 + 3 hours of online lessons: Operational Instructions and examples of response modes) Speakers: Gianluigi Belloli and Paolo Battistella/Alessandra Tordi IMPLEMENTATION AND DIVULGATION OF INFORMATION SHEET, SAMPLING MODES</p> <p>3 September 2019 (h 9-12 + 3 hours of online lessons: regulation, LG, examples of response modes) AMIANTO Speakers: Italia Grifa and Paolo Battistella/ Antonio Politi SUBJECT AND MODES OF ISP PROCEDURES; COMPARISON BETWEEN DIFFERENT RESPONSE MODES</p> <p>1 October 2019 (h 9-12 + 3 hours of online lessons: activities' progress, examples of response modes) Speakers: Milena Belletti and others ANSWERS TO ENVIRONMENTAL AND CHEMICAL ISSUES; REGIONAL UPDATES CHECK LIST</p>
Outcomes of the practice	<p>This blended learning course has given excellent results: the completion rate has been equal to 89%.</p> <p>The course has been customised for the specific needs of the experts and in respect of the medical business goal.</p> <p>Trainers were able to acquire new tools to operate in different health companies of the region, contextualize the issues discussed during the course and to develop operational cooperation.</p>
Success Factors	Sharing, alignment, participation.
Constraints	We have no evidence of particular difficulties encountered
Lessons learned	It is important to invest in training and sharing guidelines in the workplace, especially in the health and safety field. The blended mode allows to reach a good number of users, facilitating the process of sharing knowledge.
Sustainability	The path aims to share documents and useful tools for supervision and control throughout the company area in order to facilitate and make future monitoring activities on the territory more homogeneous.

Conclusion	The reorganization of the Public Hygiene services that took place in the past years highlighted the need for sharing and discussion on univocal themes and operational methods. Thanks to this training course, it was possible to share common guidelines among the workers.
Related resources that have been developed	Internal documents
Language(s)	Italian
Contact details	
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